

ECL/HQ/M&S/2025-26/ 2325

Date: 26th March, 2026

NOTICE TO CUSTOMERS – ACCEPTANCE OF PAYMENT THROUGH INDIAN BANK BANKING INTERFACE

ECL is already accepting payment through Banking Interface of ICICI Bank and Axis Bank for its E-auction and Linkage Auction consumers. Now, Indian Bank has also developed a banking interface through which ECL will accept payments.

Hereby, all ECL E-Auction and Linkage Auction customers are hereby notified that they can make payment through the Indian Bank Banking Interface by visiting the link <https://www.coalcollection.in/login>.

For any guidance/issues the customers may please connect with any of the following:

Officer	Sri Ram Narayan Kumar	8400434377	Rac.asansol@indianbank.co.in
Branch Manager	Sri Prashant Kumar Tripathi	9935508374	A659@indianbank.co.in
RAC official	Sri Ravi Ranjan	9088562399	Rac.asansol@indianbank.co.in
ZO official	Sri Krishna Yadav	9931520315	zoasansol@indianbank.co.in

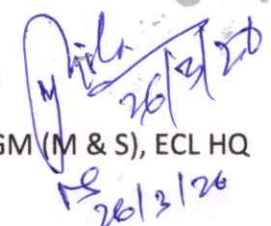
A process flow as shared by Indian Bank is also attached.

Copy with a request to communicate to all customers:

1. Sr. Manager (M & S)/Rail I/C
2. Manager (M & S)/Road I/C

Copy for kind information to:

1. D(T/OP), ECL
2. D(F), ECL
3. GM (F) I/C, ECL
4. AF to M & S
5. SME SD and SME FICO, ECL
6. Notice Board
7. ECL Website


GM (M & S), ECL HQ
26/3/26

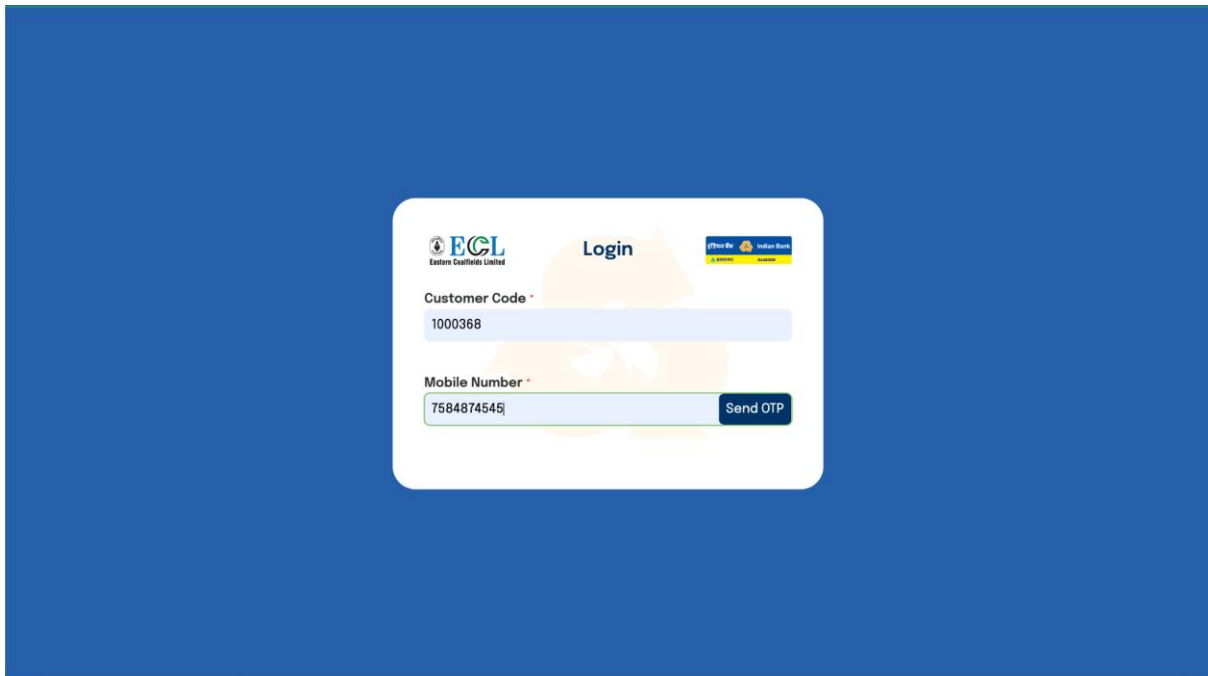
ECL Flow

Production url :

<https://www.coalcollection.in/login>

1. Send OTP

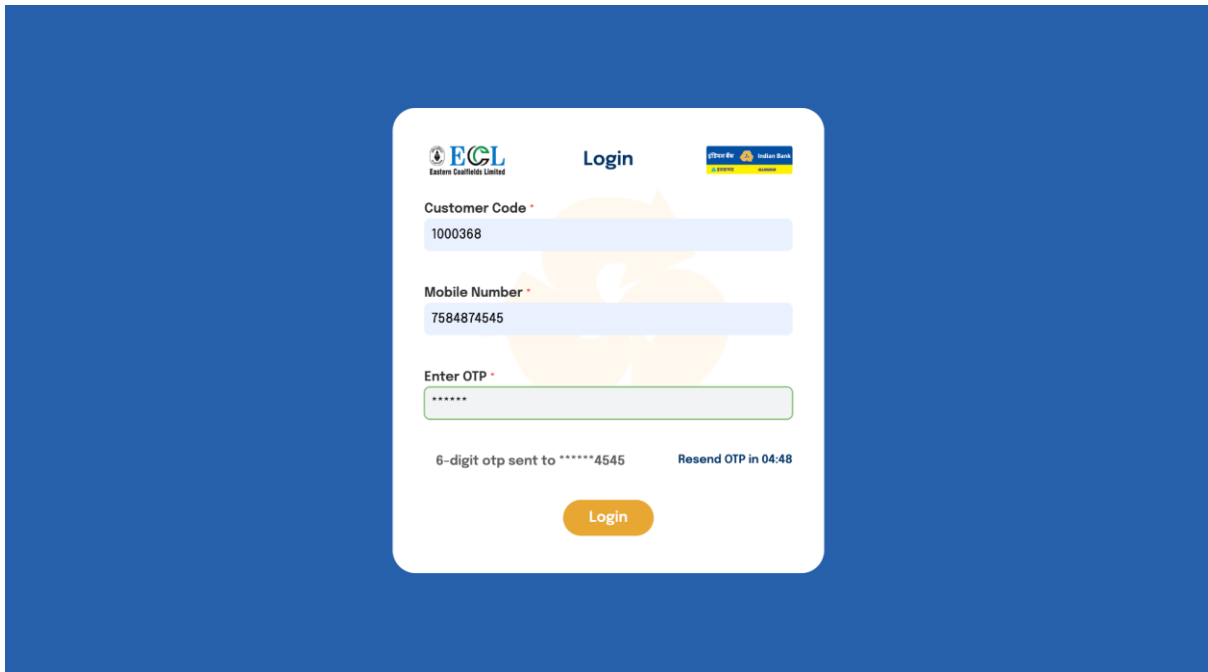
- Enter the **Customer Code** and **Mobile Number**, then click **Send OTP**.
- Based on the entered details, the system validates with SAP.
- If validation is successful, the OTP input section will appear.



The screenshot displays the ECL Login interface. At the top left is the ECL logo (Eastern Coalfields Limited). The title 'Login' is centered at the top. On the top right, there is a small 'Powered by Indian Bank' logo. Below the title, there are two input fields: 'Customer Code *' with the value '1000368' and 'Mobile Number *' with the value '7584874545'. A blue 'Send OTP' button is positioned to the right of the Mobile Number field. The background of the page is a solid blue color.

2. Login with OTP


- Enter the OTP which received a sms and click **Login**.
- The system validates the OTP via API to confirm the mobile number.




The screenshot displays the ECL (Eastern Coalfields Limited) login interface. At the top left is the ECL logo, and at the top right is the 'Login' title and a 'Check for updates' button. The form contains three input fields: 'Customer Code' with the value '1000368', 'Mobile Number' with the value '7584874545', and 'Enter OTP' with six asterisks. Below the OTP field, a message states '6-digit otp sent to *****4545' and 'Resend OTP in 04:48'. A prominent orange 'Login' button is centered at the bottom of the form.


3. Dashboard – Proforma Invoice Listing

- After successful login, the dashboard will appear.
- The system fetches **pending Proforma Invoices (PI)** with due dates from SAP and displays them here.





Dashboard



B.R.Sales And Marketing
7584874545

Proforma Invoices

Paid Proforma invoices

S No	Customer Name	Company Code	Customer Number	Scheme	Proforma Invoice	Actual Due Amount	Balance Due Amount	Due Date	Action	Payment History
1	B.R.Sales and Marketing	ECL	1000368	Spot Auction	9010015642	₹ 9,83,757	₹ 9,00,757	05-09-2025	Pay Now	View
2	B.R.Sales and Marketing	ECL	1000368	Spot Auction	9010015819	₹ 49,23,684	₹ 49,23,684	05-09-2025	Pay Now	View
3	B.R.Sales and Marketing	ECL	1000368	Spot Auction	9010015818	₹ 14,39,015	₹ 14,00,000	05-09-2025	Pay Now	View
4	B.R.Sales and Marketing	ECL	1000368	FSA Linkage Auction(NRS)	9010015692	₹ 2,98,12,401	₹ 2,98,12,401	05-09-2025	Pay Now	View
5	B.R.Sales and Marketing	ECL	1000368	FSA Linkage Auction(NRS)	9010015691	₹ 1,78,75,516	₹ 1,78,75,516	05-09-2025	Pay Now	View
6	B.R.Sales and Marketing	ECL	1000368	FSA Linkage Auction(NRS)	9010015689	₹ 29,54,409	₹ 29,54,409	05-09-2025	Pay Now	View
7	B.R.Sales and Marketing	ECL	1000368	FSA Linkage Auction(NRS)	9010015688	₹ 30	₹ 30	05-09-2025	Pay Now	View
8	B.R.Sales and Marketing	ECL	1000368	FSA Linkage Auction(NRS)	9010015685	₹ 3,31,24,890	₹ 3,31,24,890	05-09-2025	Pay Now	View
9	B.R.Sales and Marketing	ECL	1000368	FSA Linkage Auction(NRS)	9010015684	₹ 1,98,61,684	₹ 1,98,61,684	05-09-2025	Pay Now	View
10	B.R.Sales and Marketing	ECL	1000368	FSA Linkage Auction(NRS)	9010015683	₹ 1,65,45,883	₹ 1,65,45,883	05-09-2025	Pay Now	View
11	B.R.Sales and Marketing	ECL	1000368	FSA Linkage Auction(NRS)	9010015682	₹ 32,82,677	₹ 32,82,677	05-09-2025	Pay Now	View
12	B.R.Sales and Marketing	ECL	1000368	Spot Auction	9010015652	₹ 3,97,07,622	₹ 3,97,07,622	05-09-2025	Pay Now	View
13	B.R.Sales and Marketing	ECL	1000368	Spot Auction	9010015641	₹ 10	₹ 10	05-09-2025	Pay Now	View

4. Pay Now (Create Challan)

- Click the **Pay Now** button on a PI.
- By default, the **TDS option = No**.
- Two actions are available:
 - **View Challan**
 - **Create Challan (Pay Now)**
- If **TDS = Yes**, the system calculates **0.1% deduction**.
- If **TDS = No**, the entered payment amount will be shown.
- If the customer wants to pay a Partial amount of PI, they need to enter the amount manually. If they selected the Full payment option then it will automatically show.

(Example screen: Create Challan – [Image])

The screenshot displays the ECL dashboard interface. At the top, the ECL logo and 'Eastern Coalfields Limited' are visible on the left, and the Indian Bank logo and 'Indian Bank' are on the right. The dashboard header includes the user profile 'B.R.Sales And Marketing' with ID '7584874545'. A 'Paid Proforma Invoices' button is present in the top right. The main content area features a table of invoices with columns: S No, Customer Name, Company Code, Amount, Due Date, Action, and Payment History. A modal window titled 'Payment Details' is open in the center, containing the following information:

- Due Date: 05-09-2025
- Due Amount: ₹2,98,12,401
- TDS: Yes No
- Payment Type: Partial Payment Full Payment
- Amount You Wish To Pay: ₹12401
- Total Amount Without Less TDS: ₹12,401

A 'Generate Payment Challan' button is located at the bottom of the modal. The background table shows several rows of invoice data, including 'FSA Linkage Auction(NRS)' and 'Spot Auction' entries.

5. Generate Payment Challan

- Click **Generate Payment Challan**.
- Once generated successfully, you will see the challan details along with three validated account numbers and other fields.

Payment Challan

Virtual Account No: VIBECL90100156920001
IFSC Code: IDIB000A659
Challan Amount Payable: **RS.12,401**

Customer Code: 1000368 Customer Name: B.R.Sales and Marketing
Company Code: ECL Customer Mobile No: 7584874545
Scheme: FSA Linkage Auction(NRS) Proforma Invoice: 9010015692
Due Date: 05-09-2025 Amount Due Before Payment: ₹ 2,98,12,401
Description: Proforma Invoice TDS Amount: ₹ 0

Please Note:
1. This is a system generated challan. Hence it does not require signatures.

Payment Bank Source Details:
All payment should be initiated below the given accounts only:

Account Number - 1 1234567890123	Account Number - 2 50161557748	Account Number - 3 000233187050009
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6. Create a challan with TDS = Yes

- If TDS = Yes, the system calculates **0.1% deduction**.
- If they want to pay a Partial or Full payment Amount.the TDS will be calculated.

Payment Details

Due Date : 05-09-2025

Due Amount : ₹2,98,12,401

TDS: Yes No

Payment Type: Partial Payment Full Payment

Amount You Wish To Pay : ₹ 80000

TDS (80.00) : ₹80
*TDS deducted @ (0.1%)

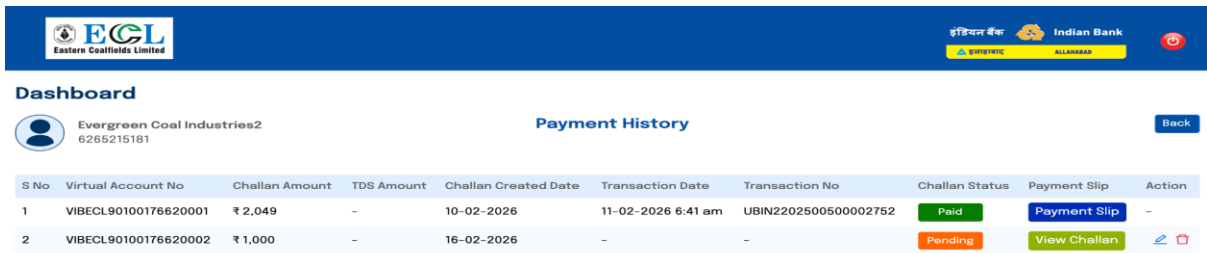
Total Amount With Less TDS : ₹79,920



[Generate Payment Challan](#)

S No	Customer Name	Company Code	Customer Code	Due Amount	Due Date	Action	Payment History			
1	BR.Sales and Marketing	ECL	1000368		05-09-2025	Pay Now	View			
2	BR.Sales and Marketing	ECL	1000368	94	05-09-2025	Pay Now	View			
3	BR.Sales and Marketing	ECL	1000368	10	05-09-2025	Pay Now	View			
4	BR.Sales and Marketing	ECL	1000368	401	05-09-2025	Pay Now	View			
5	BR.Sales and Marketing	ECL	1000368	516	05-09-2025	Pay Now	View			
6	BR.Sales and Marketing	ECL	1000368	39	05-09-2025	Pay Now	View			
7	BR.Sales and Marketing	ECL	1000368	890	05-09-2025	Pay Now	View			
8	BR.Sales and Marketing	ECL	1000368	584	05-09-2025	Pay Now	View			
9	BR.Sales and Marketing	ECL	1000368	883	05-09-2025	Pay Now	View			
10	BR.Sales and Marketing	ECL	1000368	77	05-09-2025	Pay Now	View			
11	BR.Sales and Marketing	ECL	1000368	622	05-09-2025	Pay Now	View			
12	BR.Sales and Marketing	ECL	1000368	Spot Auction	9010015641	₹ 10	₹ 10	05-09-2025	Pay Now	View
13	BR.Sales and Marketing	ECL	1000368	Spot Auction	9010015643	₹ 49,58,490	₹ 49,58,490	05-09-2025	Pay Now	View
14	BR.Sales and Marketing	ECL	1000368	Spot Auction	9010015644	₹ 59,52,173	₹ 59,52,173	05-09-2025	Pay Now	View
15	BR.Sales and Marketing	ECL	1000368	Spot Auction	9010015645	₹ 99,26,906	₹ 99,26,906	05-09-2025	Pay Now	View
16	BR.Sales and Marketing	ECL	1000368	Spot Auction						

7. Payment History

- In the Payment **History** screen will display both Pending and Paid challan listed below.
- **Editing and Deleting are only allowed for pending challans.**

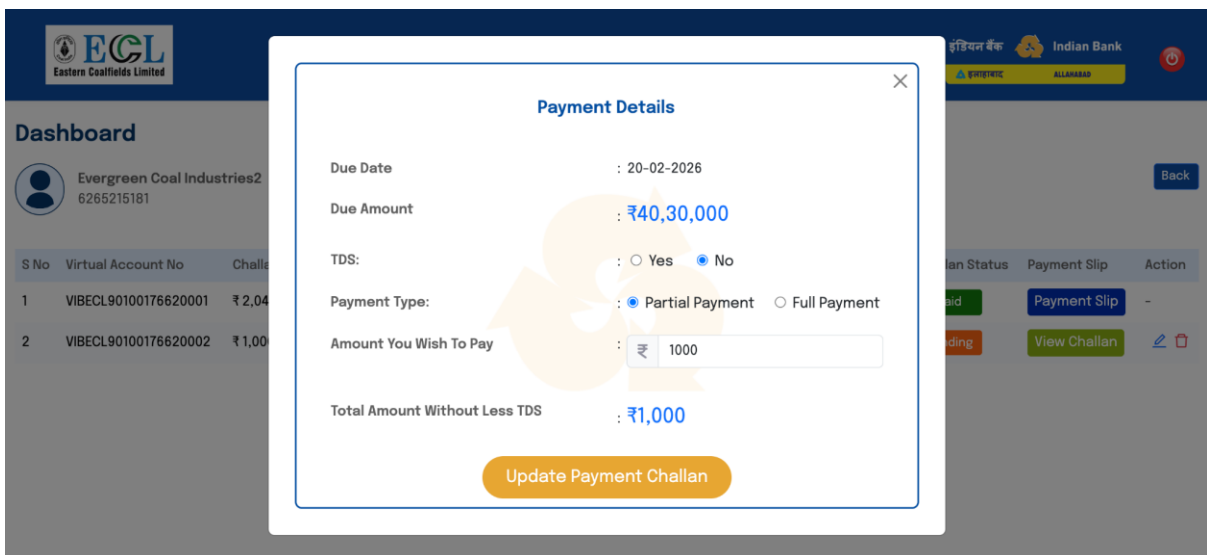


S No	Virtual Account No	Challan Amount	TDS Amount	Challan Created Date	Transaction Date	Transaction No	Challan Status	Payment Slip	Action
1	VIBECL90100176620001	₹ 2,049	-	10-02-2026	11-02-2026 6:41 am	UBIN2202500500002752	Paid	Payment Slip	-
2	VIBECL90100176620002	₹ 1,000	-	16-02-2026	-	-	Pending	View Challan	 

7 (a). EDIT Challan

If a customer wants to change the challan amount after creating the challan, they have the option to edit that particular challan in the last column of the above screen.

- **When Click Edit Icon it will open challan.**



Payment Details

Due Date : 20-02-2026

Due Amount : ₹40,30,000

TDS: Yes No

Payment Type: Partial Payment Full Payment

Amount You Wish To Pay : ₹ 1000

Total Amount Without Less TDS : ₹1,000

Update Payment Challan

7(b). Delete Confirmation

- When you click **Delete**, a confirmation screen will appear.

Confirm Delete

Are you sure you want to delete this Challan VIBECL90100156920001?

[Yes, Delete](#) [Cancel](#)

Dashboard

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S No	Virtual Account No	Challan Amount	TDS Amount	Challan Created Date	Transaction Date	Transaction No	Challan Status	Payment Slip	Action
1	VIBECL90100156920001	₹ 400	₹ 1	05-09-2025	-	-	Pending	View Challan	Edit Delete
2	VIBECL90100156920002	₹ 79,920	₹ 80	05-09-2025	-	-	Pending	View Challan	Edit Delete

8. Payment History (After Payment)

- Once the challan is paid, the Payment History screen will update accordingly.
- Paid challans are locked and cannot be edited or deleted.
- Editing and deleting are only allowed for pending challans.

Dashboard

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Payment History [Back](#)

S No	Virtual Account No	Challan Amount	TDS Amount	Challan Created Date	Transaction Date	Transaction No	Challan Status	Payment Slip	Action
1	VIBECL90100156920002	₹ 79,920	₹ 80	05-09-2025	05-09-2025 11:28 am	87896	Paid	Payment Slip	-

9. Payment Slip (Receipt)

- Click on the Payment Slip option to view the paid challan receipt.

Successful Payment Challan Receipt

Virtual Account No: VIBECL90100156920002
IFSC Code: IDIB000A659
Challan Amount Received: **RS. 79,920**

Transaction Details:
UTR No: IDIBH123123010403
Transaction Ref No/Journal No: 87896
Transaction Date: 05-09-2025 11:28 am

Customer Details:
Customer Code: 1000368
Company Code: ECL
Scheme: FSA Linkage Auction(NRS)
Due Date: 05-09-2025
Description: Proforma Invoice

Customer Name: B.R.Sales and Marketing
Customer Mobile No: 7584874545
Proforma Invoice: 9010015692
Amount Due After This Payment: ₹ 2,97,32,401
TDS Amount: ₹ 80

Remitter Bank Details:
Account Number: 1234567890123
Mode Of Payment: BRANCH

Please Note:
1. This is a system generated receipt. Hence it does not require signatures.

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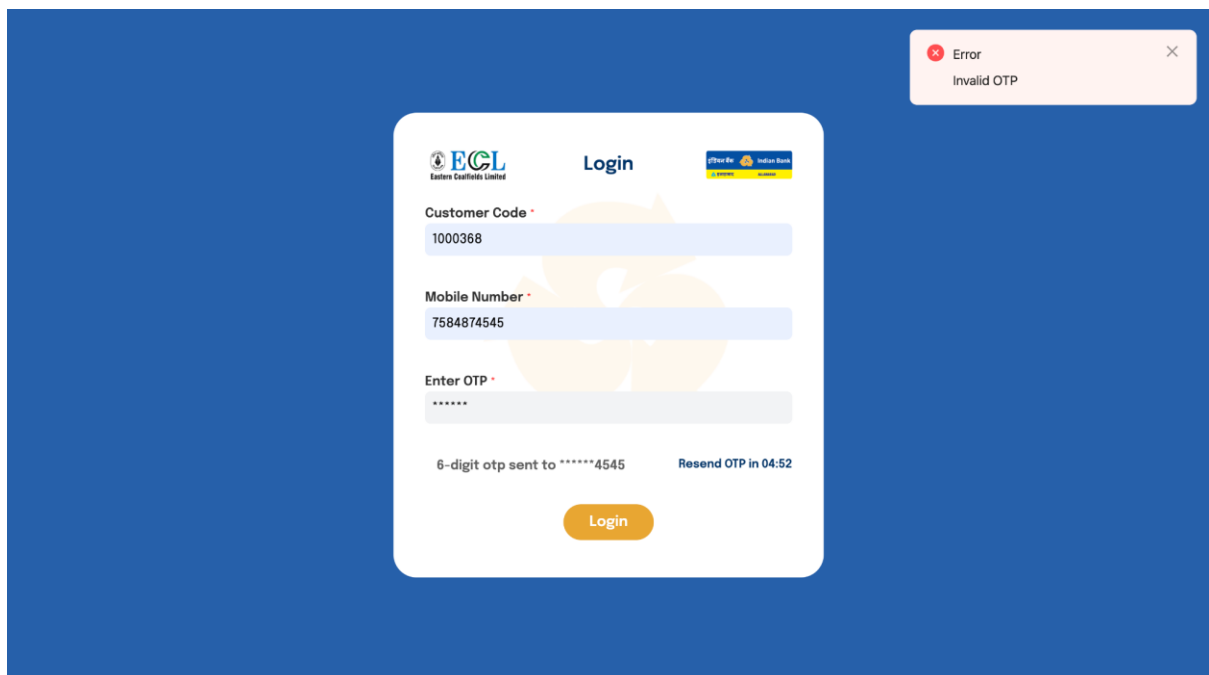
S.No	Virtual Account No	Challan Amount	TDS Am
1	VIBECL90100156920002	₹ 79,920	₹ 80

Challan Status
Paid

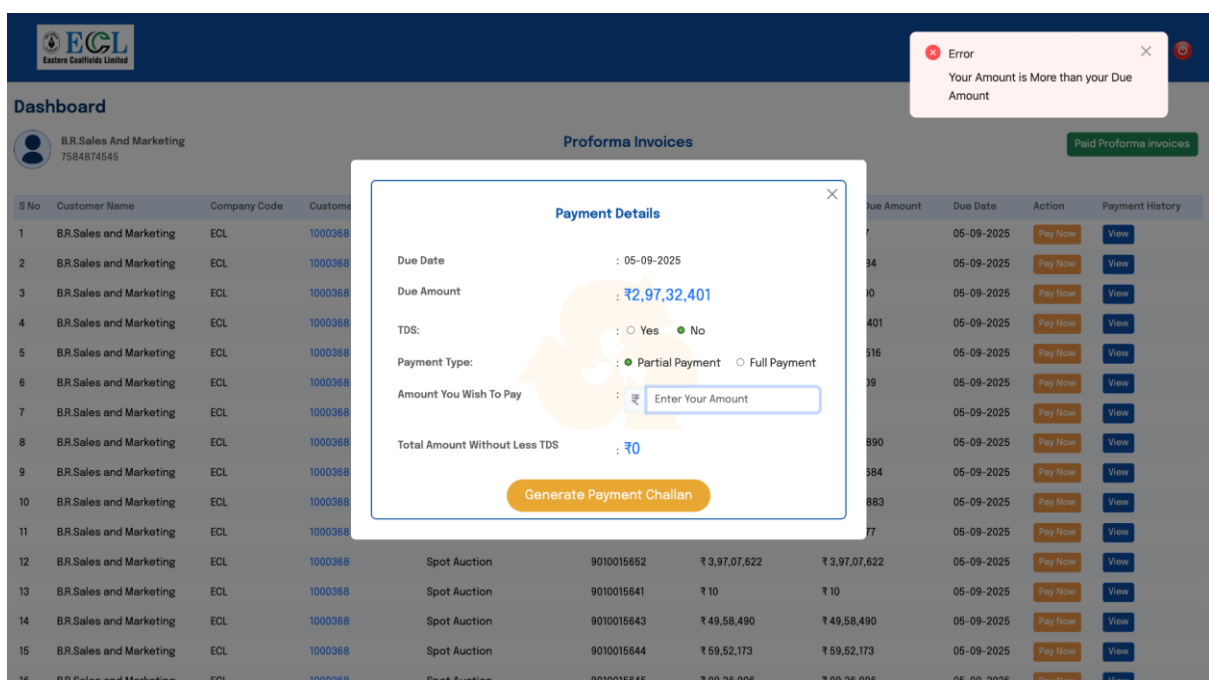
Payment Slip

10. The error scenario is listed below

- The OTP you entered is incorrect. screen will display like this



- **Concise UI message:** "Challan amount cannot exceed the pending PI due amount."
- **Formal rule:** "Partial payments are restricted to the exact due amount of the PI; additional amounts are not permitted."



- The entered challan amount is incorrect that challan display like this

Dashboard

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Amount is invalid. Please create a new challan

S No	Virtual Account No	Challan Amount	TDS Amount	C	Transaction No	Challan Status	Payment Slip	Action
1	VIBECL90100156920001	₹ 400	₹ 1	05-09-2025	-	Failed	View Challan	-
2	VIBECL90100156920002	₹ 79,920	₹ 80	05-09-2025	05-09-2025 11:28 am	Paid	Payment Slip	-

- The entered challan Remiter AccountNo is incorrect that challan display like this

Dashboard

B.R.Sales And Marketing
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Remiter account number is invalid. Please create a new challan

S No	Virtual Account No	Challan Amount	TDS Amount	C	Transaction No	Challan Status	Payment Slip	Action
1	VIBECL90100156920001	₹ 400	₹ 1	05-09-2025	-	Failed	View Challan	-
2	VIBECL90100156920002	₹ 79,920	₹ 80	05-09-2025	05-09-2025 11:28 am	Paid	Payment Slip	-

- The account number sent to SAP is invalid.

Dashboard

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Posting not done

S No	Virtual Account No	Challan Amount	TDS Amount	C	Transaction No	Challan Status	Payment Slip	Action
1	VIBECL90100156920001	₹ 400	₹ 1	05-09-2025	-	Failed	View Challan	-
2	VIBECL90100156920002	₹ 79,920	₹ 80	05-09-2025	05-09-2025 11:28 am	Paid	Payment Slip	-

In case of any issue, please contact:-

Officer	Sri Ram Narayan Kumar	8400434377	Rac.asansol@indianbank.co.in
Branch Manager	Sri Prashant Kumar Tripathi	9935508374	A659@indianbank.co.in
RAC official	Sri Ravi Ranjan	9088562399	Rac.asansol@indianbank.co.in
ZO official	Sri Krishna Yadav	9931520315	zoasansol@indianbank.co.in